

ELG Partner Program

Terms of Use

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1. Parties and Definitions

These Terms of Use ("Terms") govern the relationship between EDU Language Group and partners ("User" or "Partner") who use the ELG Partner Program platform ("Platform") located at affiliate.edulanguagegroup.com.

1.1. Definitions

Term	Definition
ELG / Company	Group of brand entities under EDU Language Group
Program	ELG Partner Program (commission and referral program)
Platform	affiliate.edulanguagegroup.com web application
Client	Corporate client referred by the Partner and contracting with ELG
Commission	Amount paid to the Partner based on the referred client's revenue
Account	Partner's personal user account on the Platform

2. Membership and Account Registration

2.1. Membership Requirements

- Be a natural person of legal age (18 years or older) with legal capacity
- Be a citizen of the Republic of Türkiye or a foreign national with legal work authorization
- Provide accurate, complete, and up-to-date information
- Not have been previously removed from the Program by ELG

2.2. Application Evaluation

EDU Language Group reserves the right to evaluate the eligibility of each application. The Company has the authority to reject an application without stating a reason. The approval process is typically completed within 2 business days.

2.3. Account Security

The User is solely responsible for the confidentiality of account access credentials (username, password) and for all transactions performed through their account. The User must immediately notify info@edulanguagegroup.com upon noticing any unauthorized access or security breach.

3. Program Rules

3.1. Client Referral

- The referred client must not have an existing business relationship with ELG or be in active negotiation
- If the same client is referred by multiple partners, ELG accepts the first valid registration
- Companies belonging to the partner, spouse, or first-degree relatives are not eligible for commission
- Referrals apply only to corporate clients (legal entity companies); individual client referrals are not covered

3.2. Commission Eligibility

Commission eligibility arises only when the referred client signs a service agreement with EDU Language Group and makes payment for services rendered. For detailed commission terms, refer to the ELG Partner Program Commission Policy v2.0 document.

• COMMISSION PERIOD

The commission period is limited to 12 months from the date of the first service agreement signed between the client and ELG. This period cannot be extended or transferred.

3.3. Payment Terms

- Commission payments are made via bank transfer/EFT on the 15th of the following month after the partner's invoice for the relevant month is created
- Payments are transferred to the IBAN defined by the partner on the Platform
- Tax-related deductions apply before payment
- The partner is solely responsible for required tax declarations and obligations

4. Prohibited Conduct

The User agrees and undertakes not to engage in the following conduct when using the Platform:

- Entering false, misleading, or incorrect client information
- Referring the same client from multiple accounts or different persons (manipulative practice)
- Accessing or transacting on the Platform using automated tools (bots, scrapers, brute-force)
- Testing, breaching, or attempting to bypass the Platform's security infrastructure
- Making misleading or reputation-damaging statements against EDU Language Group and its brand entities
- Using ELG brands or logos for commercial purposes without written authorization
- Sharing account access credentials with third parties or transferring the account

- Acting contrary to applicable legislation (competition, tax, intellectual property, etc.)

• **SANCTIONS**

Conduct contrary to the above prohibitions may result in warning, temporary suspension, permanent account closure, and compensation for damages incurred.

5. Intellectual Property Rights

All content on the Platform (software code, interface design, texts, images, brands, and logos) is the intellectual property of EDU Language Group or licensed for use.

The User has the right to view this content only for personal and internal use within the scope of access to the Platform and participation in the Program. Copying, reproduction, distribution, modification, or creation of derivative works of the content requires written authorization.

5.1. Brand Use

The Partner may use the EDU Çeviri, Turkish Translation Office (TTO), and Transistent brands in client introduction and referral processes, only within the framework of official promotional materials (brochures, presentations, web pages) provided by ELG and without modifications. Other brand uses are subject to written approval.

6. Termination of the Agreement

6.1. Termination by the User

The User may close their account at any time by sending a written notice to info@edulanguagegroup.com. A closure request does not prevent the payment of commission rights already accrued. Payments for active client records continue until the 12-month period is completed.

6.2. Termination by ELG

EDU Language Group reserves the right to immediately suspend or close the User's account in the following cases:

- Detection of conduct contrary to these Terms or the Commission Policy
- Suspicion of fraud, deception, or manipulative practice
- Detection of acts contrary to legislation
- User's inactivity (no client referral for 12 consecutive months)

6.3. Post-Termination Obligations

Termination of the agreement does not affect commission rights already accrued but ends the right to refer new clients. The User's confidentiality obligations remain in effect after termination of the agreement.

7. Limitation of Liability

EDU Language Group provides the Platform "as is." There is no guarantee that the Platform will operate uninterrupted and error-free at all times.

The Company shall not be held liable for the following:

- Short-term access issues arising from technical malfunctions, server outages, or maintenance on the Platform
- Damages arising from the User's incorrect data entry or negligence in account security
- Decisions of the referred client to not enter into or terminate a contract with ELG
- Payment delays or errors arising from third-party platforms (banks, payment systems)
- Force majeure events (natural disasters, war, cyberattacks, government decisions, etc.)

8. Privacy and Personal Data

The processing of the User's personal data is carried out within the scope of Turkish Personal Data Protection Law No. 6698 (KVKK) and in accordance with the ELG Partner Program Privacy Notice. The Privacy Notice is accessible via the Platform.

The User undertakes to keep confidential any information of a commercial secret nature (client portfolio, pricing information, business processes, etc.) shared with ELG through the Platform or other channels. This obligation continues after termination of the agreement.

9. Dispute Resolution

The laws of the Republic of Türkiye apply to the interpretation and implementation of these Terms. Disputes between the parties shall first be attempted to be resolved by amicable means. In the event that no resolution is reached, the Istanbul Central (Çağlayan) Courts and Enforcement Offices shall have exclusive jurisdiction.

10. Changes to the Terms

EDU Language Group reserves the right to unilaterally modify these Terms of Use at any time. Changes take effect on the date they are published on the Platform. For significant changes, users are notified by email or in-platform notifications.

By continuing to use the Platform after the change, the User is deemed to have accepted the updated Terms. A User who does not accept the changes has the right to close their account.

11. Entry into Force

These Terms of Use take effect upon electronic acceptance by the User during account creation on the Platform. The User declares that they have read, understood, and accepted these Terms during the application process.